

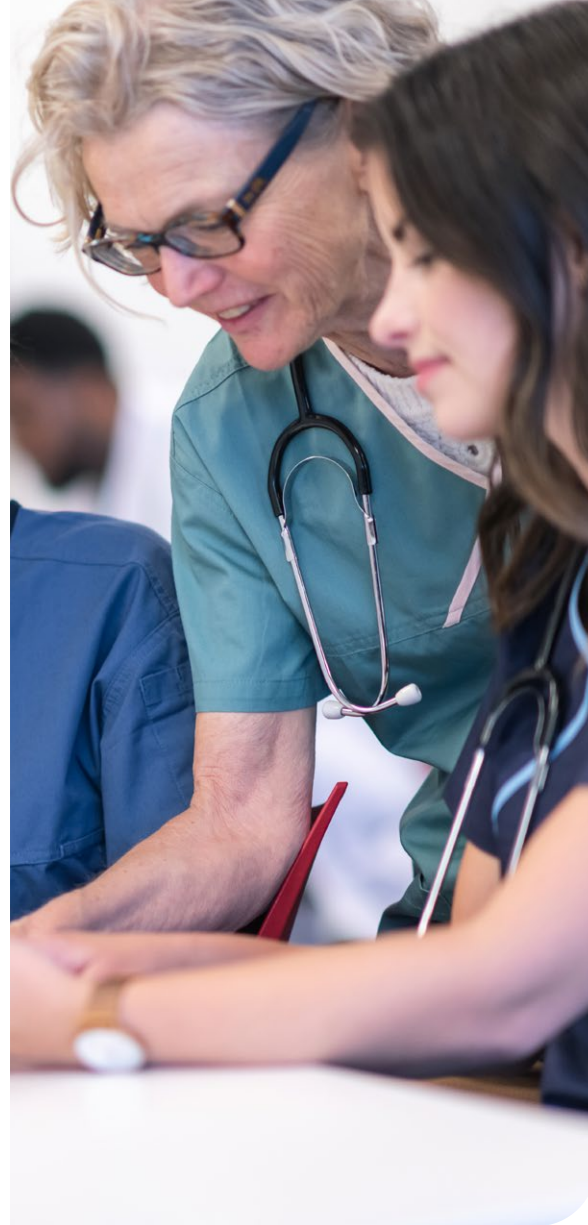


DATA SHEET

NURSING CONSULTING

Compassionate Connected Care Solutions

Operationalize a Caring Model by
Guiding and Equipping Caregivers
with Practical Tools to Help Reduce
Suffering



Compassionate Connected Care[®] Program

The Compassionate Connected Care[®] Program guides and equips your organization with practical tools to improve care. The Compassionate Connected Care model is the framework used to help individuals self-assess their awareness and understanding of patient and caregiver suffering.

Learning modules are based on the themes of the Compassionate Connected Care Model and include a variety of interactive exercises to build skills related to empathy, compassion and caring for clinical and non-clinical staff as well as leaders and embed them into practice.

Program content can be offered in a variety of formats to meet unique organizational needs. Regardless of the format selected, all learning modules are based on the themes of Compassionate Connected Care.

CAREGIVER THEMES

- Complexity and Gravity of the Work
- Management Support
- Teamwork
- Empathy and Trust
- Work/Life Balance
- Communication

PATIENT THEMES

- Anxiety is Suffering
- Acknowledge Suffering
- Caring Transcends Diagnosis
- Body Language Matters
- Coordinate Care
- Autonomy Reduces Suffering

Keep learners motivated with an engaging, blended approach to training

The Compassionate Connected Care Program is offered by our team of clinical strategic consulting experts who will work with your organization to create an approach that will best meet your organization's culture and experience implementing educational programs for staff and leaders.

Leaders can easily reinforce learning throughout the year with quick exercises to boost learning, for example:

- Adding Personal Touches to Everyday Communication
- Using Environmental Cues
- Responding to Your Patients Using Empathic Communication
- Responding to Family and Loved Ones with Empathic Communication

The Compassionate Connected Care Program makes it easy for leaders to implement and reinforce key concepts. A built-in support toolkit teaches managers the Five Keys to Sustainable Skills Transfer and provides downloadable, tangible tools to sustain performance through blended and peer-to-peer learning.

For additional information about the Press Ganey Nursing Leadership Academy, please contact Mary Jo Assi, DNP, RN, NEA-BC, FAAN, Associate Chief Nursing Officer and SVP at Maryjo.Assi@pressganey.com or [\(214\) 422-0431](tel:214-422-0431).



Schedule a demo today

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