

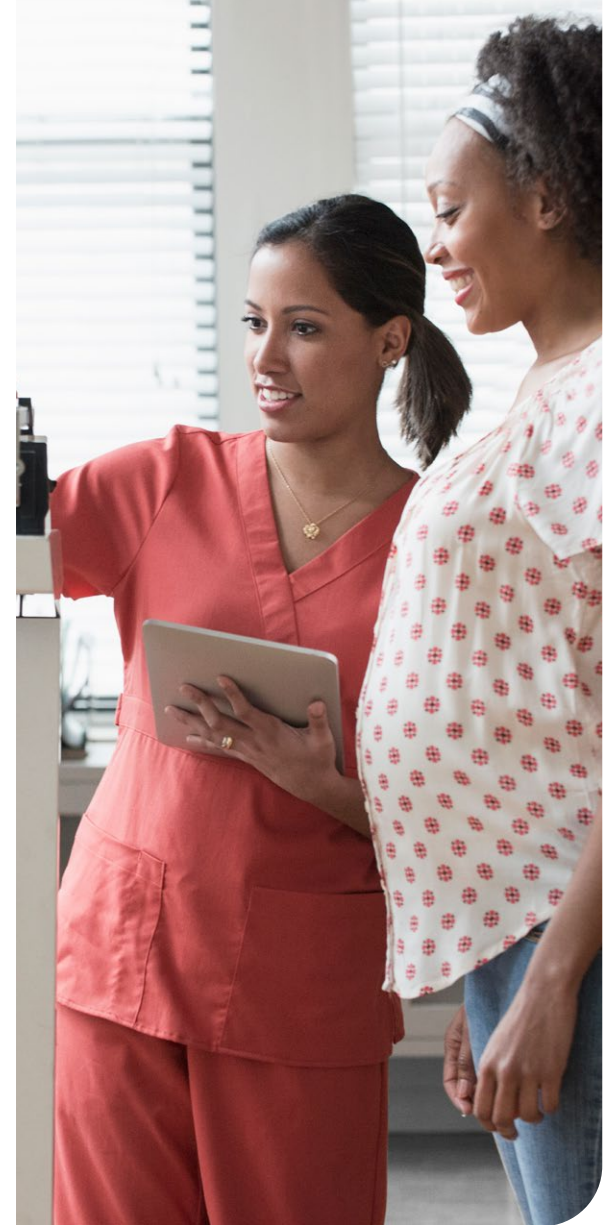


DATA SHEET

NURSING CONSULTING

# Develop and Prepare Nurse Leaders You Need Today

With Press Ganey's Nursing Leadership Academy®



# Nursing Leadership Academy Program

The pandemic has created a critical shortage of experienced nurse leaders at all levels. The skills required of nurse leaders are not the same skills needed in clinical nursing. It's proven that a successful staff nurse does not necessarily make a great nurse leader. Unfortunately, research tells us that nurse leader on-boarding and orientation programs are widely variable.

This presents a challenge, seen by many healthcare organizations, that new nurse leaders do not have the knowledge, skills, and abilities to effectively lead and manage their departments.

Press Ganey's Nursing Leadership Academy offers two programs to help your organization develop successful nurse leaders and executives for today's challenging environment. Both programs, outlined below, support the pursuit of nurse leader national certification.



## FOR MANAGERS/DIRECTORS

### Nurse Leader Development Program

The Nurse Leader Development Program is designed for new and emerging health care leaders as well as experienced leaders that need additional development or guidance. The curriculum reinforces the competencies to meet the demands placed on nurse leaders and includes practical leadership skills to develop healthy relationships and foster a culture of accountability to promote retention and reduce turnover.

See the included modules listed on the following page.

To implement the Nurse Leader Development Program, experts from Press Ganey Strategic Consulting will guide you through the following:

#### 1 Review

Review objectives for individuals and/or groups. Obtain data and feedback on performance.

#### 2 Prepare

Prepare up to 20 internal staff to deliver the training via a train-the-trainer workshop.

#### 3 Reinforce

Reinforce and apply learning with observation and coaching.

## FOR VICE PRESIDENTS/CNOs

### Nurse Executive Coaching Program

Transformational leaders who communicate compelling visions, model behaviors, and engage and motivate team members achieve the best results. Experience has shown that organizations benefit greatly from expert coaching and mentoring of newly transitioned nurse executives. The Nurse Executive Coaching Program supports nurse executives in navigating challenges, uncovering new possibilities, engaging staff and driving culture transformation.

To implement the Nurse Executive Coaching Program, experts from Press Ganey will guide you through the following:

- 1 Review**  
Review objectives for individuals and/or groups. Obtain data and feedback on leader performance.
- 2 Create**  
Co-develop a professional development plan and action plans for selected priority projects to support organizational goals and objectives.
- 3 Coach**  
One-on-one coaching with Press Ganey Nurse Executive for six months to support leader development and problem solving.

# Nurse Leader Development Curriculum

Eight modules based on national standards from the American Organization of Nurse Leaders (AONL) and the American Nurse Credentialing Center (ANCC).

## PROFESSIONAL PRACTICE

- Models of Care
- The Care Continuum
- High Reliability Rounds
- Shared/Professional Governance
- Journey to Excellence

## PEOPLE MANAGEMENT

- Performance Management
- Recruitment, Selection and Retention
- Organization and Departmental Structure

## OPERATIONAL MANAGEMENT

- Policy and Procedure Development
- Process Flow and Logistics
- Performance Metrics
- Environments of Care
- Professional Organizations and Standards
- Development Resources

## LEADERSHIP

- Just Culture
- Universal Relationship Skills
- Time Management
- Medical Staff

## OWNERSHIP & GOVERNANCE

- Mission and Values
- Governance
- Legal Services

## PLANNING & DEVELOPMENT

- Financial Planning and Management
- Staffing Plans and Scheduling
- Organizational and Departmental Strategic Plan
- Facility Planning and Project Planning
- New Program and Project Planning
- Project Management (*Target: Director*)

## QUALITY MANAGEMENT

- High Reliability Organizations and Zero Harm
- Workforce Safety
- Organizational and Departmental Quality Program

## INFORMATION MANAGEMENT

- Information Technology Planning and Execution
- Introduction to Microsoft Excel to Display Data



## Schedule a demo today

Learn how Press Ganey can support your organization. Talk to a Press Ganey expert today!

[PressGaney.com/Get-demo](https://www.pressganey.com/Get-demo)

For additional information about the Press Ganey Nursing Leadership Academy, please contact Mary Jo Assi, DNP, RN, NEA-BC, FAAN, Associate Chief Nursing Officer and SVP at [Maryjo.Assi@pressganey.com](mailto:Maryjo.Assi@pressganey.com) or (214) 422-0431.



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