



DATA SHEET

PULSE SURVEYS

**Listen to  
caregivers  
in real time,  
any time, with  
On-Demand  
Pulse™**



On-Demand Pulse is a real-time, continuous listening platform that helps your organization understand the unique stressors impacting nurses, physicians, and employees and provides insights for building an engaged, resilient workforce.

## **Complement in-depth culture assessments with real-time, continuous measurement**

Press Ganey's One-Ask survey design and platform analyze critical areas of engagement, resilience, and safety culture across health care-specific roles, including nurses and physicians. And it's the industry's only integrated measurement platform that captures it all in one place.

- Build and administer your own pulse surveys to complement your annual culture assessments.
- Leverage a robust library of scientifically validated survey items or customize your own.
- Empower talent management and organizational development leaders to get real-time feedback.
- Quickly view, filter, and export results using dynamic dashboards; refine results by hierarchy, demographics, or national benchmarks.

## Pulse survey options

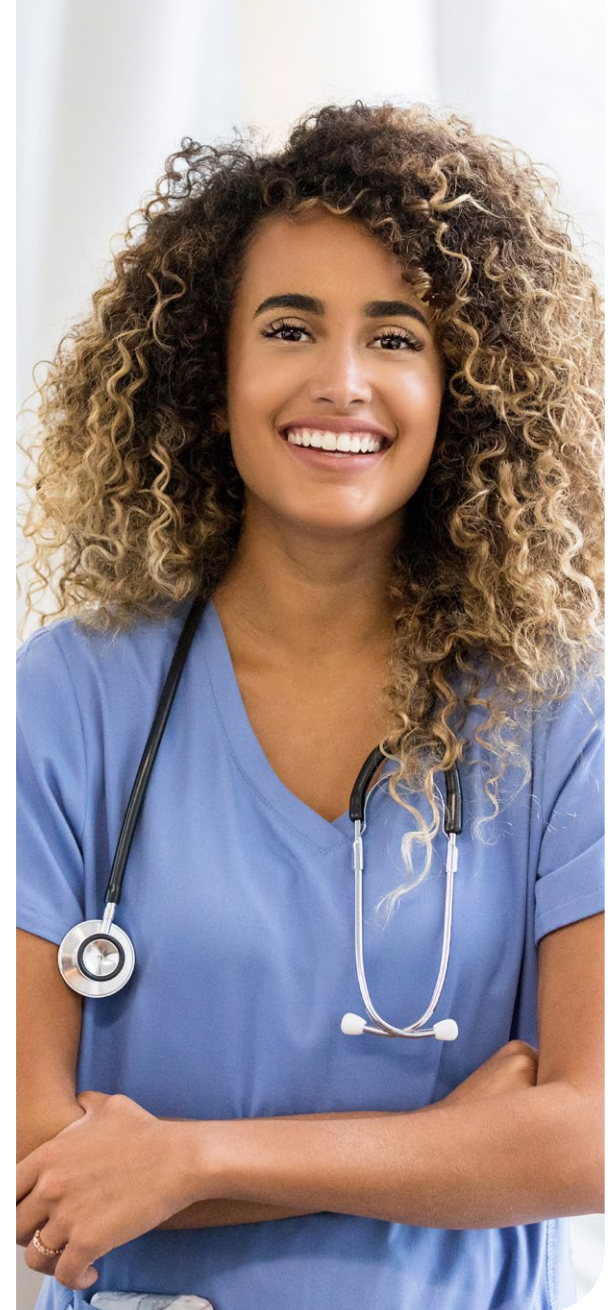
Press Ganey's flexible platform will meet your organizations unique needs.

**Micro Pulse** helps you connect with caregivers quickly and easily when key needs arise.

- Track progress on improvement plans or check in following a key initiative rollout.
- Assess the readiness of segments leading up to or during organizational changes.
- Quickly gauge setting-specific burnout trends at low-performing hospitals/clinics.
- Solicit caregiver input to prepare for virtual town hall meetings or events.
- Gather ideas to identify solutions to complex challenges.

**Lifecycle Pulse** captures feedback at key milestones like onboarding or exiting. These surveys remain active and administer automatically so you can continuously capture and monitor direct feedback at pivotal career stages.

**Impact Pulse** surveys are managed by your Press Ganey account team to help you gain a deeper understanding of key factors emerging from your annual culture assessments.



## Select the best survey option from our broad set of capabilities

	Micro Pulse	Lifecycle Pulse	Impact Pulse	Census
<b>Survey Cadence</b>	On Demand	By Milestone (new hire, exit)	Quarterly/Annually	Annually
<b>Survey Setup</b>	Self-Service (after initial implementation)	Self-Service (after initial implementation)	Account Team	Account Team
<b># of Surveys</b>	Unlimited	Contractual	Contractual	Contractual
<b>Support</b>	Self-Service	Self-Service	Account Team Help Desk	Account Team Help Desk
<b>Reporting</b>	Instant + Limited*	Instant + Limited*	Cascaded + Robust**	Cascaded + Robust**
<b>User Access</b>	15-30	15-30	All Managers, Leaders, & HR (as defined by survey)	All Managers, Leaders, & HR

## **A comprehensive approach to continuously building engaged, resilient caregivers**

Our team provides expert support and guidance to help you develop a thoughtful, holistic pulse strategy and use insights from your surveys to drive meaningful improvement in your organization's culture.



## **Schedule a demo today**

Expand your continuous listening strategy. Talk to a Press Ganey expert today.

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